



A Family Company Manufacturing
In The USA Since 1969

REMOTE BACK BAR COOLERS

***COOLER SERIAL NUMBER INFORMATION**

This manual is specific to remote coolers listed below beginning with serial number 134169912 / 404169912 and purchased in 2017 and after.

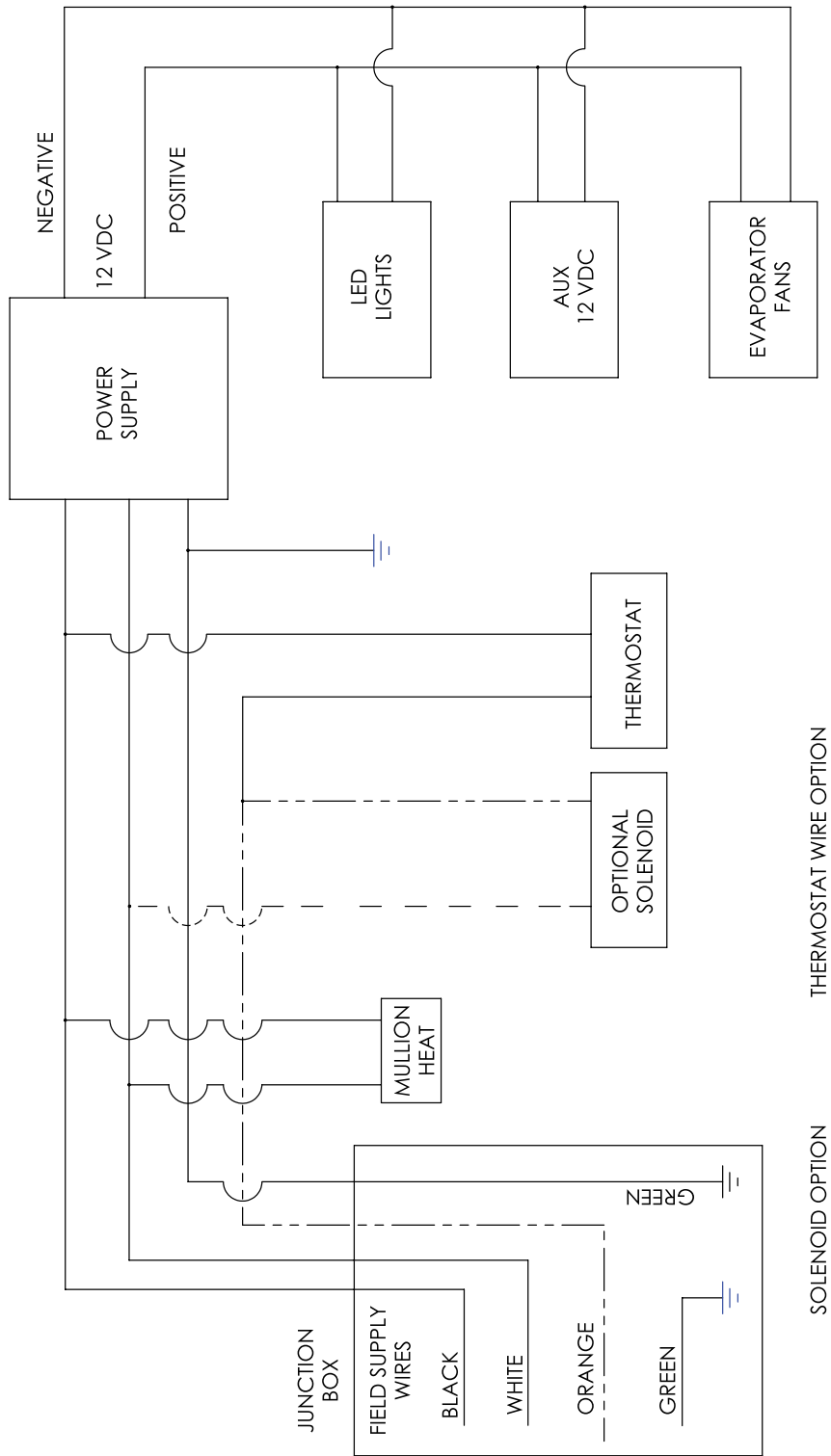
- **Back Bar - BB24, BB48, BB72, BB96**
- **Narrow Door - ND40, ND60, ND80**
- **Low Profile - LP48, LP72, LP96**
- **Pass Thru - PT48, PT72, PT96**



INDEX

COOLER SERIAL NUMBER INFORMATION	COVER
SPECIFICATIONS	
Wiring Diagrams.....	2
INSTALLATION	
Introduction.....	3
Utility Requirements and Connections.....	3
Uncrating and Start-Up Instructions.....	3
Operation.....	3
Cleaning Instructions.....	3 - 4
Sealing Vertical Door Cooler to Floor Instructions.....	4
Cooler Installation Checklist.....	5
Beer Tower Installation.....	5
PARTS	
Evaporators and Related Parts.....	6
Shelving, Racks, and Related Parts.....	7
Doors and Related Parts.....	8 - 10
220 Volt Electrical Parts.....	11
SERVICE AND PARTS	
Warranty.....	12
Terms and Conditions.....	13

WIRING DIAGRAM



INSTALLATION

INTRODUCTION

This manual describes the operational features of the remote coolers listed on the front of this manual. Please review this information before attempting installation and operation.

Long term, trouble-free service will follow if good housekeeping and maintenance procedures are followed. Thank you for selecting Glastender, Inc. products.

UTILITY REQUIREMENTS AND CONNECTIONS

- **Electrical:** 120 Volt AC, 1 Phase, 60 Hz. A separate 15 Amp circuit is recommended. Junction box is provided for field wire connections.
- **Plumbing:** Evaporator drain requires plumbing to a suitable vented drain external to the cooler.

UNCRATING AND START-UP INSTRUCTIONS

All models are shipped in one carton. These steps should be followed:

1. If legs are included, bolt them to the base with the bolts provided.
2. Position unit and level and/or seal as required (see pages 4 and 5).
3. Arrange for a licensed refrigeration contractor to route the refrigerant lines and make the necessary refrigeration connections.
4. Make field wire connections in accordance with applicable local and national electrical codes.
5. Plumb evaporator drain line and/or beer tower drain line provided to a suitable external drain in accordance with applicable local and national plumbing codes.
6. Place shelves in desired location.
7. Set thermostat to desired temperature setting.
8. Load with product and allow time to cool.
9. Your Glastender equipment is now ready for use.

OPERATION

The operating temperature range is 34°F (1°C) to 40°F (5°C).

CLEANING INSTRUCTIONS

Cleaning is essential to sustaining the integrity of your equipment and preventing corrosion.

ESTIMATED CLEANING TIME: 5 to 10 minutes per unit daily, 45 minutes quarterly

FREQUENCY: Daily cleaning of exterior & door gaskets. Quarterly cleaning of interior, including shelves.

(Cleaning Instructions continued on page 4)

INSTALLATION

(Cleaning Instructions continued from page 3)

PROCEDURE:

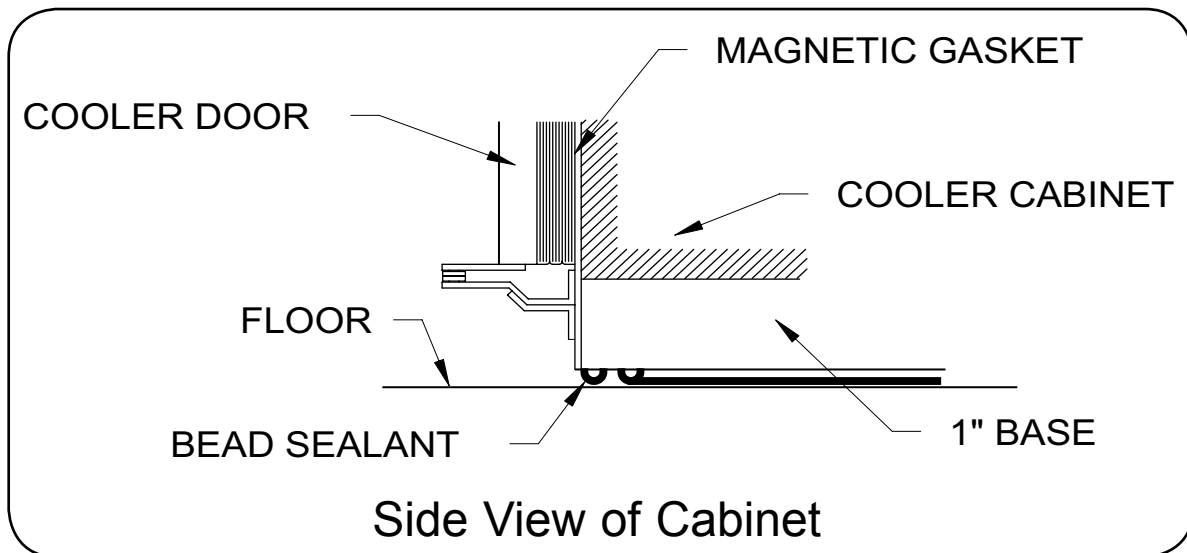
1. A non-chlorine based cleaner or mild detergent and warm water applied with a soft cloth or sponge to all contact surfaces.
2. Immediately rinse off cleaning agent(s), using clean warm water, clean soft cloth or sponge.
3. Dry with a soft clean cloth, removing standing water as soon as possible.

NOTES:

1. Never use hydrochloric acid, wire brushes, steel wool, scrapers, or chlorine based cleaners on stainless steel surfaces, since they will break down the passivity layer and allow corrosion to occur.
2. On stainless steel surfaces, you may use a soft bristle brush or Scotch-Brite® pad for more stubborn stains. Always scrub with the direction of the grain. Follow with a thorough cleaning as described above.
3. Deposits from food preparation must be properly removed. Even hard water deposits will rust stainless steel, if not removed.
4. Repeated cleaning may dry up black-vinyl-clad steel (exterior) surfaces of the cooler. Armor All® or similar product can bring back the shine. Apply the product to a cloth and then rub into the surface, rather than spraying it directly onto the black-vinyl-clad surface.
5. The cooler door gaskets are most often overlooked when cleaning. Failure to clean them regularly will lead to premature failure, since alcohol and moisture build-up breaks down the gasket material.

SEALING VERTICAL DOOR COOLER TO FLOOR

To comply with NSF & health codes, the cooler base must be sealed to the floor using NSF listed sealant. Place a bead of sealant along outer edges of the base and remove excess with disposable towel. The floor sealing procedure does not apply to models that include legs or casters.

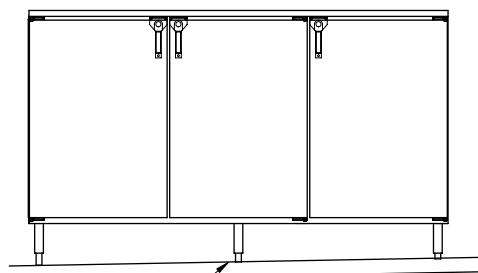


INSTALLATION

ATTENTION INSTALLER: WARNING!!

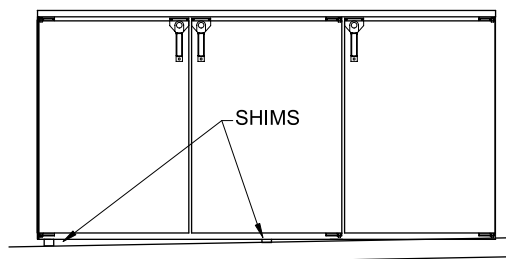
Failure to level this cooler WILL VOID THE FACTORY WARRANTY. Doors will not close properly causing damage to hinges, handles, and/or gaskets which will adversely affect the refrigeration systems.

COOLER WITH 6" LEGS



ADJUSTABLE BULLET FEET

COOLER WITHOUT LEGS



LEVEL COOLER AND SUPPORT WITH SHIMS

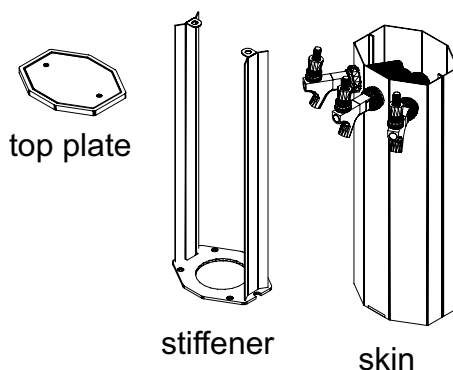
COOLER INSTALLATION CHECKLIST

- Is the unit evenly and solidly supported, either upon legs, or flat on the base; check for high spots?
- If the unit was designed for legs, are they attached?
- Is the unit level at the base, from end to end?
- Do the doors open and close freely, without touching any other part of the unit in travel?
- Are there open holes to the outside of the cabinet which are not plugged or insulated?
- Are there obstructions of any kind to air flow into or out of the condensing unit?
- Is product tubing or are other lines installed in such a manner to not allow shelf access?

SPECIAL INSTRUCTIONS FOR BEER TOWER INSTALLATION

Before you begin:

1. Disassemble the tower into three parts, stiffener, skin, and top plate, by unscrewing the top two screws.
2. Mount the column stiffener with the provided four 1/4"-20x1-1/2" bolts.
3. Install insulation provided into the bottom of the column stiffener.
4. Place the column skin over the stiffener. Run the beer lines through the hole at the same time.
5. Install insulation provided into the top of the tower assembly.
6. Mount the column top plate to the column stiffener with the two #10-32x1/2" phillips flat head s/s machine screws provided.
7. Apply a bead of silicone sealant around the perimeter of the column. Use your finger to smooth out the bead.
8. Wash tapping device and faucet with detergent and water. Flush beer tapping device and faucet lines.



EVAPORATORS AND RELATED PARTS

<u>PART NO.</u>	<u>DESCRIPTION</u>	<u>PRICE</u>
06010030	Evaporator fan motor	\$190.00
06010027	Single door evaporator fan blade	10.00
06010029	Multiple door evaporator fan blade	10.00
06010041	Evaporator fan guard	25.00
06004231	Evaporator coil	200.00
06010046	Single door metering device (TXV)	110.00
06006096	Multiple door metering device (TXV)	135.00
06006109	Power supply, LED light strip	60.00
06001412	Switch	5.00
06006107	LED light replacement (1 only)	Call for pricing.
06005372	Evaporator drain pan	48.00
06006995	Fan bracket	Call for pricing.

SHELVING, RACKS AND RELATED PARTS

<u>PART NO.</u>	<u>DESCRIPTION</u>	<u>PRICE</u>
06011100	Shelf kit, 20", BB, left door (2017 and after)	Call for pricing.
06011101	Shelf kit, 22", BB, left door (2017 and after)	Call for pricing.
06011102	Shelf kit, 24", BB, middle door (2017 and after)	Call for pricing.
06011103	Shelf kit, 22", BB, right door (2017 and after)	Call for pricing.
06011104	Shelf kit, 20", LP36 (2017 and after)	Call for pricing.
06011105	Shelf kit, 22", LP, left door (2017 and after)	Call for pricing.
06011106	Shelf kit, 24", LP, middle door (2017 and after)	Call for pricing.
06011107	Shelf kit, 22", LP, right door (2017 and after)	Call for pricing.
06011108	Shelf kit, 16", LPND32 (2017 and after)	Call for pricing.
06011109	Shelf kit, 18", LPND, left door (2017 and after)	Call for pricing.
06011110	Shelf kit, 20", LPND, middle door (2017 and after)	Call for pricing.
06011111	Shelf kit, 18", LPND, right door (2017 and after)	Call for pricing.
06011112	Shelf kit, 16", LPNDPT32 (2017 and after)	Call for pricing.
06011113	Shelf kit, 18", LPNDPT, end door (2017 and after)	Call for pricing.
06011114	Shelf kit, 20", LPNDPT, middle door (2017 and after)	Call for pricing.
06011115	Shelf kit, 20", LPPT24, LPPT36 (2017 and after)	Call for pricing.
06011116	Shelf kit, 22", LPPT, end door (2017 and after)	Call for pricing.
06011117	Shelf kit, 24", LPPT, middle door (2017 and after)	Call for pricing.
06011118	Shelf kit, 16", ND32, ND53TZ, NDTZ, warm door (2017 and after)	Call for pricing.
06011119	Shelf kit, 18", ND, left door (2017 and after)	Call for pricing.
06011120	Shelf kit, 20", ND, middle door (2017 and after)	Call for pricing.
06011121	Shelf kit, 18", ND, right door (2017 and after)	Call for pricing.
06011122	Shelf kit, 16", NDPT32 (2017 and after)	Call for pricing.
06011123	Shelf kit, 18", NDPT, end door (2017 and after)	Call for pricing.
06011124	Shelf kit, 20", NDPT, middle door (2017 and after)	Call for pricing.
06011125	Shelf kit, 20", PT36 (2017 and after)	Call for pricing.
06011126	Shelf kit, 22", PT, end door (2017 and after)	Call for pricing.
06011127	Shelf kit, 24", PT, middle door (2017 and after)	Call for pricing.
06006013	Shelf divider	18.00
06001557	Pilaster	3.00
06001574	Thumbscrew, stainless steel, for pilaster	2.00
06001565	Clip, for pilaster, stainless steel	2.00
00000018	Nut, acorn, 8/32" natural nylon	1.00
06001579	ABS Scuff Channel with mounting screws	26.00
06001580	ABS Scuff Channel (ND models) with mounting screws	26.00
06006264	Wine rack shelf for BB, stainless steel with slots for 7 bottles	126.00
06006265	Wine rack shelf for ND, stainless steel with slots for 5 bottles	126.00
06009974	Keg rack, 16"	195.00
06006236	Keg rack, 18"	195.00
06006234	Keg rack, 20"	195.00
06009975	Keg rack, 22"	195.00
06006235	Keg rack, 24"	195.00

DOORS AND RELATED PARTS

<u>PART NO.</u>	<u>DESCRIPTION</u>	<u>PRICE</u>
06001462	Door handle, stainless	\$60.00
06001653	Door handle, brass	110.00
06001536	Door lock, stainless	36.00
06004009	Key, #806, for stainless cooler door lock (06001536)	4.00
06001535	Door lock, brass	43.00
06004010	Key, #606, for brass cooler door lock (06001535)	4.00
06001677	Plug for door handle, stainless	1.00
06001678	Plug for door handle, brass	1.00
00000200	Screws for top of handle, stainless (set of 2), 10/32 x 1" PFH Machine Screw	1.00
00000016	Screws for top of handle, brass (set of 2), 10/32 x 5/8" PFH Machine Screw	1.00
00000046	Screw for bottom of handle, stainless, and screws for old style brackets	.50
00000043	Screw for bottom of handle, black	.50
06006207	Hinge set and brackets, 180° swing, left (complete with screws)	35.00
06006208	Hinge set and brackets, 180° swing, right (complete with screws)	35.00
07000356	Lock bracket	5.00
06006596	Hinge set and brackets for wood doors, 180° swing, left (complete with screws)	45.00
06006597	Hinge set and brackets for wood doors, 180° swing, right (complete with screws)	45.00
06006269	Lock bracket for raised wood panel doors	10.00
06004390	Gasket, door, standard cooler, gray, 22-1/2" x 32" OD	45.00
06006178	Gasket, door, Narrow Door Energy Star, gray, 18-1/2" x 32" OD	45.00
00000067	Screw for door hinges (4 required)	.50 each
00000041	Bolts for brackets (6 required)	.50 each
06001485	Plastic washer for hinge	1.00
06001569	Bushing for hinge (gray)	1.00
06008325	Trim rail kit, laminated door, standard, left hinge (2017 and after)	35.00
06008326	Trim rail kit, laminated door, standard, right hinge (2017 and after)	35.00
06008327	Trim rail kit, laminated door, standard, left hinge, for integrated lock (2017 and after)	35.00
06008328	Trim rail kit, laminated door, standard, right hinge, for integrated lock (2017 and after)	35.00
06008329	Trim rail kit, laminated door, LP, left hinge (2017 and after)	35.00
06008330	Trim rail kit, laminated door, LP, right hinge (2017 and after)	35.00
06008331	Trim rail kit, laminated door, LP, left hinge, for integrated lock (2017 and after)	35.00
06008332	Trim rail kit, laminated door, LP, right hinge, for integrated lock (2017 and after)	35.00
06008333	Trim rail kit, laminated door, LPND, left hinge (2017 and after)	35.00
06008334	Trim rail kit, laminated door, LPND, right hinge (2017 and after)	35.00
06008335	Trim rail kit, laminated door, LPND, left hinge, for integrated lock (2017 and after)	35.00
06008336	Trim rail kit, laminated door, LPND, right hinge, for integrated lock (2017 and after)	35.00
06008337	Trim rail kit, laminated door, ND, left hinge (2017 and after)	35.00
06008338	Trim rail kit, laminated door, ND, right hinge (2017 and after)	35.00
06008339	Trim rail kit, laminated door, ND, left hinge, for integrated lock (2017 and after)	35.00
06008340	Trim rail kit, laminated door, ND, right hinge, for integrated lock (2017 and after)	35.00
06010383	Trim rail kit, compressor compartment, standard (July 2016 and after)	39.00
06010384	Trim rail kit, compressor compartment, LP (2017 and after)	39.00

DOORS AND RELATED PARTS

BB DOORS

<u>PART NO.</u>	<u>DESCRIPTION</u>	<u>PRICE</u>
06006250	Door, black, BB, e/s	\$308.00
06006253	Door, stainless, BB, e/s	358.00
06008341	Door, laminated, BB, left hinge (2017 and after)	428.00
06008342	Door, laminated, BB, right hinge (2017 and after)	428.00
06008343	Door, unlaminated, BB, left hinge (2017 and after)	308.00
06008344	Door, unlaminated, BB, right hinge (2017 and after)	308.00
06010420	Door, glass, black, BB (2017 and after)	598.00
06010421	Door, glass, stainless, BB (2017 and after)	648.00
06008345	Door, glass, laminated, BB, left hinge (2017 and after)	718.00
06008346	Door, glass, laminated, BB, right hinge (2017 and after)	718.00
06010429	Door, SPECIAL ORDER GLASS*, black, BB (2017 and after)	598.00
06010430	Door, SPECIAL ORDER GLASS*, stainless, BB (2017 and after)	648.00
06008347	Door, SPECIAL ORDER GLASS*, laminated, BB, left hinge (2017 and after)	718.00
06008348	Door, SPECIAL ORDER GLASS*, laminated, BB, right hinge (2017 and after)	718.00
06010285	Door, black, BB, integrated lock, left (2017 and after)	Call for pricing.
06010286	Door, black, BB, integrated lock, right (2017 and after)	Call for pricing.
06010287	Door, stainless, BB, integrated lock, left (2017 and after)	Call for pricing.
06010288	Door, stainless, BB, integrated lock, right (2017 and after)	Call for pricing.
06010289	Door, laminated, BB, integrated lock, left (2017 and after)	Call for pricing.
06010290	Door, laminated, BB, integrated lock, right (2017 and after)	Call for pricing.
06010291	Door, unlaminated, BB, integrated lock, left (2017 and after)	Call for pricing.
06010292	Door, unlaminated, BB, integrated lock, right (2017 and after)	Call for pricing.
06010423	Door, glass, black, BB, integrated lock, left (2017 and after)	Call for pricing.
06010424	Door, glass, black, BB, integrated lock, right (2017 and after)	Call for pricing.
06010425	Door, glass, stainless, BB, integrated lock, left (2017 and after)	Call for pricing.
06010426	Door, glass, stainless, BB, integrated lock, right (2017 and after)	Call for pricing.
06010427	Door, glass, laminated, BB, integrated lock, left (2017 and after)	Call for pricing.
06010428	Door, glass, laminated, BB, integrated lock, right (2017 and after)	Call for pricing.
06010432	Door, SPECIAL ORDER GLASS*, black, BB, integrated lock, left (2017 and after)	Call for pricing.
06010433	Door, SPECIAL ORDER GLASS*, black, BB, integrated lock, right (2017 and after)	Call for pricing.
06010434	Door, SPECIAL ORDER GLASS*, stainless, BB, integrated lock, left (2017 and after)	Call for pricing.
06010435	Door, SPECIAL ORDER GLASS*, stainless, BB, integrated lock, right (2017 and after)	Call for pricing.
06010436	Door, SPECIAL ORDER GLASS*, laminated, BB, integrated lock, left (2017 and after)	Call for pricing.
06010437	Door, SPECIAL ORDER GLASS*, laminated, BB, integrated lock, right (2017 and after)	Call for pricing.

*NOTE: Extra time is required for processing and shipping SPECIAL ORDER GLASS doors. Contact the factory for information.

DOORS AND RELATED PARTS

LP DOORS

<u>PART NO.</u>	<u>DESCRIPTION</u>	<u>PRICE</u>
06007595	Door, black, LP, e/s	\$308.00
06007593	Door, stainless, LP, e/s	358.00
06008349	Door, laminated, LP, left hinge (2017 and after)	428.00
06008350	Door, laminated, LP, right hinge (2017 and after)	428.00
06008351	Door, unlaminated, LP, left hinge (2017 and after)	308.00
06008352	Door, unlaminated, LP, right hinge (2017 and after)	308.00
06010438	Door, glass, black, LP (2017 and after)	598.00
06010439	Door, glass, stainless, LP (2017 and after)	648.00
06008353	Door, glass, laminated, LP, left hinge (2017 and after)	718.00
06008354	Door, glass, laminated, LP, right hinge (2017 and after)	718.00
06010447	Door, SPECIAL ORDER GLASS*, black, LP (2017 and after)	598.00
06010448	Door, SPECIAL ORDER GLASS*, stainless, LP (2017 and after)	648.00
06008355	Door, SPECIAL ORDER GLASS*, laminated, LP, left hinge (2017 and after)	718.00
06008356	Door, SPECIAL ORDER GLASS*, laminated, LP, right hinge (2017 and after)	718.00
06010293	Door, black, LP, integrated lock, left (2017 and after)	Call for pricing.
06010294	Door, black, LP, integrated lock, right (2017 and after)	Call for pricing.
06010295	Door, stainless, LP, integrated lock, left (2017 and after)	Call for pricing.
06010296	Door, stainless, LP, integrated lock, right (2017 and after)	Call for pricing.
06010297	Door, laminated, LP, integrated lock, left (2017 and after)	Call for pricing.
06010298	Door, laminated, LP, integrated lock, right (2017 and after)	Call for pricing.
06010299	Door, unlaminated, LP, integrated lock, left (2017 and after)	Call for pricing.
06010300	Door, unlaminated, LP, integrated lock, right (2017 and after)	Call for pricing.
06010441	Door, glass, black, LP, integrated lock, left (2017 and after)	Call for pricing.
06010442	Door, glass, black, LP, integrated lock, right (2017 and after)	Call for pricing.
06010443	Door, glass, stainless, LP, integrated lock, left (2017 and after)	Call for pricing.
06010444	Door, glass, stainless, LP, integrated lock, right (2017 and after)	Call for pricing.
06010445	Door, glass, laminated, LP, integrated lock, left (2017 and after)	Call for pricing.
06010446	Door, glass, laminated, LP, integrated lock, right (2017 and after)	Call for pricing.
06010450	Door, SPECIAL ORDER GLASS*, black, LP, integrated lock, left (2017 and after)	Call for pricing.
06010451	Door, SPECIAL ORDER GLASS*, black, LP, integrated lock, right (2017 and after)	Call for pricing.
06010452	Door, SPECIAL ORDER GLASS*, stainless, LP, integrated lock, left (2017 and after)	Call for pricing.
06010453	Door, SPECIAL ORDER GLASS*, stainless, LP, integrated lock, right (2017 and after)	Call for pricing.
06010454	Door, SPECIAL ORDER GLASS*, laminated, LP, integrated lock, left (2017 and after)	Call for pricing.
06010455	Door, SPECIAL ORDER GLASS*, laminated, LP, integrated lock, right (2017 and after)	Call for pricing.

*NOTE: Extra time is required for processing and shipping SPECIAL ORDER GLASS doors. Contact the factory for information.

220 VOLT ELECTRICAL PARTS

<u>PART NO.</u>	<u>DESCRIPTION</u>	<u>PRICE</u>
06010050	Motor, evaporator fan, 220 volt, 6 watt	200.00

WARRANTY STATEMENT

APPLICABLE TO ALL PRODUCTS SOLD WITHIN THE UNITED STATES AND CANADA

Glastender, Inc. warrants all products to be free of defects in material and workmanship. One-year labor and parts warranty applies to all glasswashers, self-contained refrigeration models, and BDS model bottle disintegration units. In established areas, a start up is included with GT-24 and GT-30 model glasswashers. Warranty is effective for one year from the date of installation or up to 18 months from date of factory shipment, whichever occurs sooner. Glastender, Inc. will replace any part or assembly found defective under normal use and service.

For warranty labor claims beyond 15 months from the date of factory shipment, proof of date of installation or occupancy must be provided. Authorization for labor must be obtained from Glastender within the warranty period and prior to the service being performed.

Labor warranty applies to the United States and Canada only.

Remote refrigeration models and beer line chillers include a one-year parts warranty only. There is no labor warranty on these products.

Field replacement parts not covered under the original warranty include a 90-day part warranty from the date of installation.

FOUR YEAR ADDITIONAL COMPRESSOR WARRANTY: Glastender will warrant to the original user the compressor for all self-contained refrigeration models for an additional four years following the regular one-year warranty period. This plan applies to the compressor only.

A completed warranty claim form **MUST** accompany all returned defective parts or assemblies. Upon request, a defective part or assembly must be returned to Glastender, Inc., Saginaw, Michigan, with all transportation and delivery charges prepaid. Warranty repairs or replacements will be shipped FOB factory in Saginaw, Michigan. Reimbursement for applicable freight charges covers ground service only.

Glastender provides in-warranty repairs during a service company's regular working days and hours. There is no provision for payment of a premium rate during "overtime" hours. When warranty service is requested during other than normal working hours, the end user will be charged the premium portion of the overtime rate.

The warranty covers substantiated travel expenses for up to 2 hours / 100 miles round trip up to a maximum of \$150. Any additional costs due to installations that require extra work, time, or travel to gain access for service are the sole responsibility of the equipment purchaser. Any exceptions to these travel and access limitations must be pre-approved by a factory representative.

The warranty does not cover door gaskets, chemical tubing, pump squeeze tubing, and/or any equipment subjected to accidents, freight damage, alterations from the original design, improper power and/or plumbing hookups, improper chemical use, general misuse, or lack of routine required maintenance as determined by Glastender, Inc. Installation, normal control adjustments, general maintenance, correcting an installation error, or service calls that reveal the unit is functioning normally will not be reimbursed under warranty.

Condenser coils on self-contained refrigeration products must be cleaned regularly. Failure to provide adequate air flow to a refrigeration unit will void the warranty.

Glastender shall not be liable for loss of use, revenue, or profit, or for any other indirect, incidental, special, or consequential damage including, but not limited to, product spoilage or loss.

This warranty is conditioned upon Glastender receiving notice of any defect subject to this warranty within sixty (60) days of its discovery by the end user or dealer. All products are warranted only for the initial place of installation. Removal of a product automatically terminates this warranty.

SECOND YEAR EXTENDED PARTS & LABOR WARRANTY:

Glastender's one-year parts and labor warranty on self-contained refrigeration units, excluding beer line chillers, can be extended to two years with the purchase of a two year parts and labor warranty. Specify part number EWR2 (\$150 net price) when ordering.

EXPORT WARRANTY - One year parts only.

EXCLUSION OF WARRANTIES

EXCEPT AS PROVIDED ABOVE, GLASTENDER MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT.

LIMITATION OF REMEDIES AND DAMAGES

If Buyer makes a valid and timely claim as outlined above, Glastender's liability and Buyer's remedies under this agreement will be limited solely to labor charges authorized and/or replacement or credit, at Glastender's option, with respect to Products returned at Buyer's expense within thirty (30) days after warranty repair. GLASTENDER'S LIABILITY WILL IN NO EVENT BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE RETURNED PRODUCTS. GLASTENDER WILL NOT BE LIABLE UNDER ANY CIRCUMSTANCE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LABOR COSTS EXCEPT AS COVERED UNDER OUR WARRANTY, LOST PROFITS OR THE LOSS OF PERISHABLE PRODUCTS RESULTING FROM THE USE OF OR INABILITY TO USE OUR PRODUCTS OR FROM OUR PRODUCTS' INCORPORATION INTO OR BECOMING A COMPONENT OF ANY OTHER PRODUCT. NEITHER PARTY WILL HAVE ANY NEGLIGENCE OR OTHER TORT LIABILITY TO THE OTHER, OR TO ANY THIRD PARTY, ARISING FROM ANY BREACH OF THIS AGREEMENT.

GOVERNING LAW - JURISDICTION

The terms and conditions of an order are to be governed and construed according to the laws of the State of Michigan, without regard to conflict of laws principles. Buyer hereby consents to the jurisdiction and venue of the courts located in Saginaw County, Michigan.

No representative, distributor, dealer, or any other person is authorized to modify this warranty. This warranty replaces all other written or verbal warranties.

NOTE: Glastender, Inc.'s policy of constant quality improvement means that prices, specifications, and policies are subject to change without notice. Questions regarding this warranty should be directed to Glastender's Warranty Administrator.

04-19-17

IMPORTANT!!

Attention Service Companies

Please review the important warranty information on this page. If you believe a service call should be covered by the factory, please call the factory for authorization between 8AM and 5PM EST, Monday through Friday.

TERMS AND CONDITIONS

PRICES:

All prices are LIST. Applicable taxes will be added.

QUOTATIONS:

Unless otherwise stated, quotations are effective for 30 days only.

ACCEPTANCE:

All orders are subject to acceptance by Glastender, Inc.'s headquarters in Saginaw, Michigan. Possession of the Product Directory and Price List is not an offer to sell.

SHIPMENTS:

F.O.B. factory in Saginaw, Michigan. Freight terms are Third Party or Collect if shipped directly to you. Prepay and Add to Invoice freight terms are available upon request. The approximate shipping weights of all products are listed with the prices. Partial shipments will be made unless otherwise specified by the customer. Surface freight classifications are:

- Glasswashers - Class 125
- All Underbar Equipment (including Bar Die) – Class 150
- Portable Bars - Class 150
- Remote refrigerators (i.e., no compressor) or dry storage back bar equipment - Class 125
- Self-contained refrigeration equipment - Class 150
- Ice Display Units (IDU and GDU) - Class 85
- Lighted Liquor Displays - Class 85
- Beer line chillers and beer towers (beverage dispensing equipment) - Class 92.5
- Bottle Disintegration System - Class 150
- Ice Cream Freezers - Class 77.5

All small items are evaluated to see the most cost effective means for shipment. Many small items ship via UPS or FedEx; however, when dimensional weight is excessive, LTL carriers are the most cost effective choice. Spare parts orders received before 1:00 PM EST can usually be shipped the same day.

The order department is happy to assist with routing or shipping questions.

PAYMENT TERMS:

Cash should be included with all orders unless credit terms have been arranged. To establish credit, banking and trade references are required. A convenient credit application is available upon request. Payment via credit card is not our normal means of receiving payment. Visa and MasterCard will be accepted, but must be charged at the time of shipment. In addition, a payment via credit card for orders totaling more than \$500 will incur a 3% convenience fee on the total transaction amount.

DELIVERY:

The majority of equipment is manufactured to order and typically ships within three to six weeks after complete order information is received by the factory. In-stock equipment typically ships within two to three days of the factory receiving complete order information.

RETURNS:

Items specified as "Manufactured to Order" are NOT returnable.

A Return Authorization number must be issued by the factory in advance for any items that are returnable. The number MUST be noted on the outside of the returned package. Returns must be received within 90 days of the issue date. Shipping charges must be prepaid. A minimum 20% restocking charge will be applied to all authorized returns if received in new, unused condition in the original packaging.

The above conditions apply to spare part returns, except spare part returns must be received within 30 days of original shipment for electronic or electrical parts or within 90 days for all other parts.

LOSS OR DAMAGE:

For customer routed shipments, Glastender, Inc. is not responsible for any loss, damage, or delay of merchandise during shipment. Such transit claims must be filed with the carrier. Merchandise must be examined on arrival. If shortages occur, Glastender, Inc. must be notified in writing within five (5) days of delivery to honor any shortage claim. Glastender will assume responsibility for freight claims on Prepay and Add shipments but the customer must inspect freight and note any damage upon receipt. Failure to do so may result in losses at the customer's expense.

CUSTOM ORDERS:

Custom orders must be paid in advance and are not subject to cancellation.

LAMINATES:

Some products include common, readily available plastic laminates of the customer's selection. There may be an additional charge if uncommon varieties are ordered.

07/21/16